

## **Merton Council**

### **Overview and Scrutiny Commission - financial monitoring task group**

#### **Task group members**

#### **Councillors:**

Stephen Crowe (Chair)  
Nigel Benbow  
Edward Gretton  
Natasha Irons  
Paul Kohler  
Owen Pritchard  
Peter Southgate

**Thursday 29 August 2019 at 7.15 pm**  
**Committee rooms D & E - Merton Civic Centre, London Road,**  
**Morden SM4 5DX**

#### **Agenda**

- |   |   |         |
|---|---|---------|
| 1 | Apologies for absence   |         |
| 2 | Declarations of pecuniary interest  |         |
| 3 | Minutes of last meeting - 17 July 2019  | 1 - 4   |
| 4 | Customer Contact Programme - Lessons Learned  | 5 - 12  |
| 5 | Financial monitoring report - Quarter 1, 2019/20<br>To be sent separately to task group members as an exempt document until report has been cleared for public publication. |         |
| 6 | Dates and agenda items for future meetings  | 13 - 14 |

**Contact for further information about the task group meeting:**  
**, , 020 8545 3864; [scrutiny@merton.gov.uk](mailto:scrutiny@merton.gov.uk)**